



Hillside Outside 2026 Terms & Conditions

Registration/Entry

This agreement starts with the entry, and by using this entry system to register your details, or enter an event, you consent to the conditions described below –

- * Tour O The Borders event is only open to over 16s.
- * No rider will be allowed on course without a number board. You will collect this from event registration, or via post.
- * If you retire for any reason, you must inform an event official, so we know you're safe.
- * All instructions given by event officials must be observed.
- * No rider may use another rider's event number.
- * The organisers will endeavour to give all entrants a time derived from the electronic timing chip system provided. However, they are not responsible in the unlikely event of fault in the electronic timing system.
- * Every rider is responsible for themselves and their equipment.
- * Feed and water stations will be available along the course, but all riders are responsible to supply sufficient food to complete the ride.
- * This agreement starts with the entry. The organisation reserves the right to make any necessary changes or even to cancel the whole event according to safety problems at any time, official orders, government laws or other unforeseen events.

Refund Policy

IMPORTANT - We are now working with XCover and all refund requests must go through them. Purchasing XCover allows you to protect your entry and receive a full refund of your transaction (entry fees and any extras if bought as part of a package) if you are unable to attend the event due to an unforeseen circumstance - please see the XCover [terms and conditions](#). If you have any questions about cover then please contact XCover directly.

For XCover refund requests, you first need to activate your [XCover Account](#). If this is your first time logging in to your XCover Account, you first need to find the confirmation email from XCover and click the link to set up your XCover Account. Make sure you check your spam folder if you can't find your confirmation email in your emails. Once you have set up your XCover Account, you can view your documents and start a claim.

Got a question about XCover?

Visit the [XCover Help Centre](#) for answers to many questions. Should you need to, there's instructions for how to contact the XCover support team.

- * If you are unable to attend the event and did not purchase Refund Protect, no refund will be issued.
- * Sorry we are not currently able to offer ticket deferrals for future editions of Tour O The Borders.

Cancellation of event by the Organiser.

- * If for any reason an event date has to be changed due to Force Majeure; in the first instance Hillside Outside Ltd will attempt to find a new date. This information would be posted on the event website. If a participant is unable to attend the new date, riders will receive a refund minus an admin fee, or be transferred to an alternative event.
- * If the safety of riders and staff becomes an issue and the event is cancelled (with +72 hours' notice) or if we have to cancel the event for reasons out with our control, this will be announced on our website as soon as possible, and riders will receive a refund minus an admin fee.
- * If an event is cancelled due to adverse or dangerous conditions any time after 72 hours prior to the start of the event, we will refund a percentage of the entry fee taking in account any outlaid costs.

Number Boards

- * Every rider will receive a number board. This must be fixed in front of the handlebar or as instructed in event information and should be readable throughout the event.
- * Important. Medical conditions and emergency contact details must be completed on the reverse of the number board.

Bikes, Safety, Courtesy, Common Sense

- * This is NOT a race. You must ride in a safe and courteous manner, which will not cause danger to other riders or yourself. You must ride in control at all times and at safe speeds, including on all descents. This is a friendly mass-participation event.
- * The rider is responsible for the safety of his bike, equipment and clothes. The organisation is not responsible and cannot be held responsible for any injuries and/or damages as a result of any action during the event.
- * The organisers reserve the right to remove any rider in breach of any of these regulations from the event.
- * Riders need to complete the course at a minimum average speed of 16kmph. Otherwise the sweeper vehicle will offer you the chance to retire and take both yourself and your bike back to the event village. Alternatively, you are free to continue on the route on OPEN roads entirely at your own risk/discretion, though please be aware course marking may have been removed.
- * Safety and directional signage will be in place along the entire course, but riders are always responsible for their own safety.
- * Please CYCLE ON THE LEFT. Be aware of other cyclists around you and enable faster cyclists to pass you.
- * Helmets are compulsory and must be done up properly at all times when cycling. They must be in good condition.

- * No unconventional handlebars allowed, including triathlon bars, aero bars, clip-ons, and prayer bars.
- * Bar end plugs must be fitted.
- * Use of a mobile phone while cycling is not permitted, you must pull to the roadside and stop if you wish to make/receive a phone call.
- * Use of a music player or other similar device with headphones is not permitted for safety reasons.
- * Vehicular access is maintained for emergency services, if you hear a siren – pull over and get off the course immediately, wait until the vehicle has passed before continuing your ride.
- * Please watch your speed and always ride safely! Steep descents will be marked with CAUTION signs.
- * If you have any health concerns you must seek the advice of a health professional prior to the event.
- * Any personal medication such as asthma inhalers and insulin - please list these on your number board.
- * Take care when overtaking other cyclists and look over your shoulder before pulling out. Please allow other cyclists to overtake you safely.

Waiver Of Liability

- * Every rider understands and admits that participation in the event is voluntary. The rider assumes full responsibility for any injuries or damages from participation in the event. The rider recognises and understands that the activities may be hazardous, that participation is solely at one's own risk and that the rider assumes full responsibility for any resulting injuries and damages that may occur.
- * Every rider affirms they are in good health, declaring they are physically fit and capable to participate in the race.
- * Every rider must acknowledge, read, and understand this entire waiver of liability and agrees to be legally bound by it.

Withdrawal

- * Event officials hold the right to withdraw starters if they feel there is a danger for the starter or any other person.

Data Protection Act 1998

- * By submitting an application to take part in an event, the participants also allow the event organisers to use personal data for campaigns and activities connected to the events. The organisers shall have unlimited rights to publish pictures and videos of the participants; to forward these photos and videos to press representatives and to use them for marketing activities.

Receiving Emails

- * To register for this event you must provide a valid email address so we can send you confirmation of your registration and of any entries you make. The email address supplied

(and any email addresses given when registering other people) may be used by the Event Organiser to send out information about the events you enter. It may also be used by them after the event ends to send follow-up information about the event / membership and any future events / memberships they may organise.

Closed Roads

* Closed road status for this event is ultimately subject to approval and permission from Scottish Borders Council and the Safety Advisory Group. Should closed road permission be withdrawn, we will offer an alternative event arrangement or a full refund.

The organisers retain the right to change rules, terms and conditions as required.